CLAIMS · EMERGENCY MITIGATION

Vendor resource directory.

A reference list of providers for emergency mitigation — the urgent first steps after a loss to prevent further damage and make your home safe. Listed as options only; the choice of any vendor is always the policyholder's own.

AFTER A LOSS, YOU'RE NOT ON YOUR OWN.

Damage to your home is stressful, and you don't have to navigate it alone. The providers below can help with emergency mitigation — water extraction, board-up, tarping, drying — to stabilize your home. From there, we work through your claim with you, and reconstruction is evaluated once the loss has been reviewed. The steps below cover what to do in the first 24 hours.

FIRST 24 HOURS

Take care of safety first. The paperwork can wait a beat.

1. **Ensure your safety** — Leave the property if there is any structural, electrical, or gas hazard.
2. **Prevent further damage** — Where it is safe to do so, take reasonable steps such as shutting off the water supply. For anything that isn't safe to handle yourself, the providers below can help.
3. **Document the damage** — When safe to do so, take photos of all affected areas before any cleanup or repairs begin.
4. **Keep all receipts** — Retain records of any emergency expenses and temporary lodging.
5. **Read before you sign** — Be sure you fully understand any document before signing it, including contractor "assignment of benefits" or "direction to pay" forms.
6. **Report the loss** — Notify Stand promptly through the File a Claim form (standinsurance.com/claims/).

NATIONWIDE

CORE Group

Managed restoration network — water, fire, storm, large-loss; HNW Private Client; coordinates local restoration firms.

888-444-0976 gowithcore.com

ATI Restoration

Water, fire, smoke, mold; reconstruction; catastrophe response.

800-400-9353 atirestoration.com

BELFOR Property Restoration

Fire, water, storm, mold; large-loss; contents & document recovery.

800-856-3333 belfor.com

CALIFORNIA & WEST

Restoration Management Co. (RMC)

AZ, CA, CO, GA, NV, OR, TX, WA; national CAT response

IICRC-certified water, fire, and mold restoration.

800-400-5058 rmc.com

FLORIDA

Joe Taylor Restoration

Full-service restoration — water, fire, mold, reconstruction.

888-353-3139 jtrestoration.com

ADS

Water and mold; tarp and board-up.

888-898-0699 adsdry.com

Kruger

Tree removal, tarping, board-up.

800-876-9987 callkruger.com

PLEASE NOTE

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